DENETIK CERTIFICATION

CERTIFICATE

This is to certify that organization:

Telekom Srbija a.d. Beograd

Zorana Žunkovića 23, 11040 Belgrade, Republic of Serbia

has implemented and maintains an IT Service Management System within the scope of:

Service management system that supports provision of IT/ICT services for external and internal customers as per service catalogue of "Telekom Srbija" a.d. Beograd, from the locations of Technical Division and Strategy and Digital Division

in accordance to:

ISO/IEC 20000-1:2018

Certificate No.:	2092023627
Date of issue:	20.11.2026.
Expiry date:	08.07.2027.
Initial Certification date:	09.07.2021.

ANAB
ANSI National Accreditation Board
ACCREDITED
ISO/IEC 17021-1
MANAGEMENT SYSTEMS CERTIFICATION BODY

General Manager:

This certificate is valid as long as the surveillance audits are completed and the requirements of Denetik Certification are followed.
The validity of this certificate can be checked from www.denetik.com.

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